

Deming Cooperative Puzzle

ACROSS

1. In place of judgment of people, the aim should be to _____ the system so that everybody will gain.
5. A manager's job is to _____ and counsel, not to judge.
9. Joint responsibility is _____ from divided responsibility.
10. The fourth stage of the Shewhart Cycle for Learning and Improvement.
11. Everybody should have interest and challenge, and ___ in work.
15. Ranking and grading produce _____ scarcity.
16. A manager should be an unceasing _____.
18. The second stage of the Shewhart Cycle for Learning and Improvement.
19. Negative _____ result in a company being less than the sum of the individual abilities of its people.
21. _____ from data is prediction.

DOWN

2. A manager creates _____ .
3. Schools of business have an obligation to prepare students to _____ the transformation, to halt our decline and turn it upward.
4. With shared, or divided, responsibility, _____ is responsible.
6. Forces of destruction create _____ losses to the individual and the company.
7. To adopt a change, or to abandon one, requires _____.
8. Future costs include _____ suffered by customers.
12. Our schools must preserve and nurture the yearning for _____ that everyone is born with.
13. To reduce time of development, put more effort into the _____ stages.
14. The third stage of the Shewhart Cycle for Learning and Improvement.
17. The first stage of the Shewhart Cycle for Learning and Improvement.
20. There is ___ assignable probability to being right or wrong in prediction.

(if you get stuck, see Chapter Six of *The New Economics*)

