

## Deming Cooperative Puzzle

### ACROSS

1. The merit system ranks people based on the effect of the \_\_\_\_\_ on people.
5. The \_\_\_\_\_ in the red beads came from the process.
7. Management is \_\_\_\_\_.
8. \_\_\_\_\_ sampling does not tell us the content of the lot being sampled.
9. Best workers in the \_\_\_\_ may not be best workers in the future.
10. It would be good for management to work with the \_\_\_\_\_ of incoming material.

### DOWN

2. The output of the Willing Workers showed statistical \_\_\_\_\_.
3. The red bead drawings were an example of a \_\_\_\_\_ process.
4. The red bead experiment is a display of \_\_\_\_ management.
5. The Willing Workers were \_\_\_\_\_ of the process.
6. Performance of the Willing Workers was governed by the \_\_\_\_\_.

(if you get stuck, see Chapter Seven of *The New Economics*)

