

Deming Cooperative Puzzle

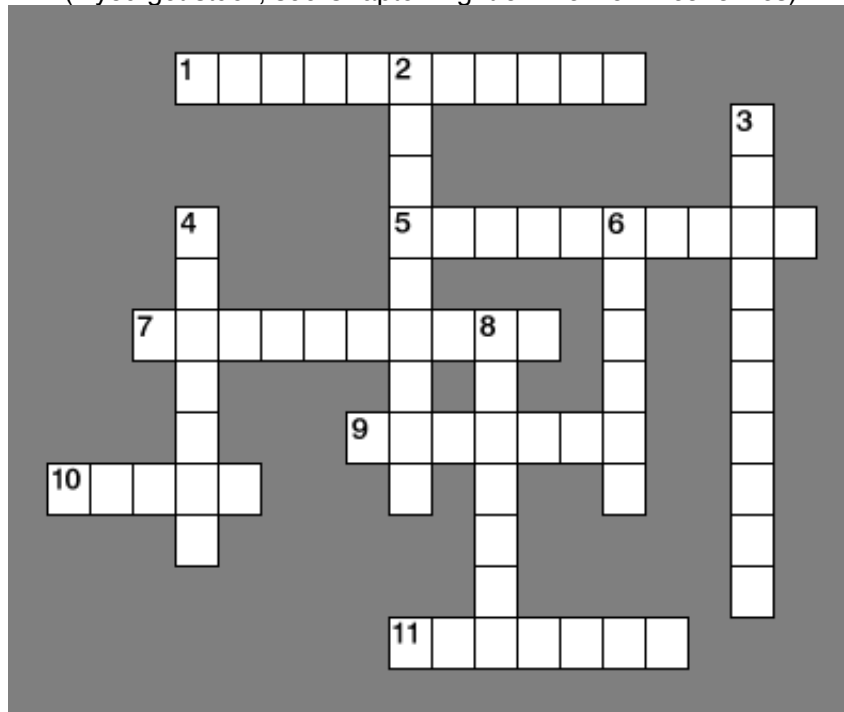
ACROSS

1. After control is achieved, the next step is _____ of the process.
5. It is _____ to reduce to zero simultaneously mistakes from both common and special causes.
7. There is no logical _____ between control limits and specifications.
9. Specification limits are not _____ limits.
10. To look for causes of ups and downs in a stable system makes things _____.
11. A _____ cause of variation is not part of the system of common causes.

DOWN

2. An aim in production is to shrink _____.
3. Control limits need to be _____ from pertinent data.
4. A control chart is the _____ talking to us.
6. When no indication of special cause is present, the process is said to be _____.
8. A point _____ the control limits is a signal.

(if you get stuck, see Chapter Eight of *The New Economics*)



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