

Who Was Dr. W. Edwards Deming?

A PIONEER IN QUALITY MANAGEMENT

Dr. Deming revealed blind spots in modern management practices, while exploring better ways to manage. He guided leaders to shift organizations in a new direction by focusing on the quality of management, the overall quality of the organization.

“Deming is best known for his work in Japan from the early 1950s, where he taught top managers and engineers the methods for management of quality. As a trusted consultant, Deming significantly contributed to the dramatic turnaround of post-war Japanese industry, and their rise to a world economic power. Dr. Deming’s role as the architect of Japan’s post-World War II industrial transformation is regarded by many Western business schools and economists as one of the most significant achievements of the 20th Century.”

LA TIMES, OCT. 25, 1999

1940

‘Application of Statistical Methods to the Quality Control of Materials and Manufactured Products’ ASA Standards Committee formed (Z1.1, Z1.2, Z1.3)

1942

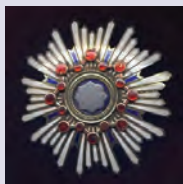
First of 23 eight-day courses: ‘Application of Statistics to Industry’ for the U.S. War Department

1951

The Deming Prize established by the Union of Japanese Scientists and Engineers (JUSE)



Awarded the ‘Second Order Medal of the Sacred Treasure’ by the Emperor of Japan



1960

1969



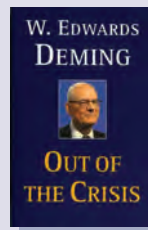
Fortune magazine features Toyota & Quality

1980



Quality Movement starts in U.S.A.

1982



Awarded the ‘National Medal of Technology’ by President Reagan

1987

Received the ‘Distinguished Career in Sciences Award’ from the National Academy of Sciences

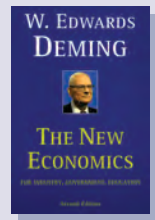
1988



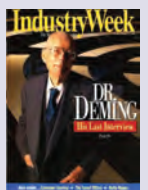
History’s Hidden Turning Points

- 1) Apostle Paul
- 2) Bubonic Plague
- 3) Who Didn’t Discover America
- 4) Napoleon Bonaparte
- 5) Japan’s rejection of Firearms
- 6) Huck Finn
- 7) China Syndrome
- 8) Decline and Fall of Chastity
- 9) The Man Who Gave Japan The Business

1991



1992



Deming was just beginning to win widespread recognition at the time of his death

1993