

Deming Cooperative Puzzle

ACROSS

3. If you control an industry's standards, you _____ that industry.
9. Voluntary standards may avoid government _____.
10. No one company has _____ knowledge to give the consumer the best deal.
11. Difficulties of definition and conflicting results of tests come to the fore when some government agency must _____ construct a standard.

DOWN

1. A government regulation, to be enforced, must have _____ meaning.
2. Problems of interchangeability and compatibility are most _____ in standardization.
4. Updating international standards is a _____ process that can sometimes constitute a brake on innovation.
5. No government planner knows enough to write the _____ for the rest of a country's industry.
6. A Voluntary standard can be prepared by mutual _____.
7. The American National Standards Institute provides machinery by which those convened _____ a standard.
8. The _____ from separate efforts of companies is incalculable.

(if you get stuck, see Chapter Ten of *Out of the Crisis*)

