

Deming Cooperative Puzzle

ACROSS

1. Without guidance from a theoretical statistician, wrong and costly practices take root, and some problems may be _____ entirely.
5. Statistical work must be _____.
6. A critical mass of _____ in the company are required to act on the 14 points, diseases and obstacles of management.
7. Organization for quality and productivity should include leadership in _____ methodology.
8. In a climate of fragmentation, people go off in different _____, unaware of what other people are doing.
9. No plan will work without _____ and confidence in statistical leadership.

DOWN

2. The central problem in management is failure to understand _____.
3. _____ is a scarce national resource.
4. _____ throughout the company needs to study the responsibilities of management.

(if you get stuck, see Chapter Sixteen of *Out of the Crisis*)

