

Deming Cooperative Puzzle

ACROSS

1. The prevailing style of management must go through _____.
4. Any system needs guidance from _____.
5. The pyramid diagram only shows who _____ to whom.
7. A system must have an _____.
8. Sometimes one component must operate at a _____ for the good of the entire company.
9. The four components of profound knowledge form a _____ of knowledge.
11. The _____ of any component is to contribute its best to the system, not to maximize its own profit.

DOWN

1. Experience without _____ teaches nothing.
2. The segments of the system of profound knowledge can not be _____.
3. The first step is transformation of the _____.
6. A system can not understand _____.
10. Optimization is management's _____.

(if you get stuck, see Chapter 3 of *The New Economics*)

