

## Deming Cooperative Puzzle

### ACROSS

1. After control is achieved, the next step is \_\_\_\_\_ of the process.
5. It is \_\_\_\_\_ to reduce to zero simultaneously mistakes from both common and special causes.
7. There is no logical \_\_\_\_\_ between control limits and specifications.
9. Specification limits are not \_\_\_\_\_ limits.
10. To look for causes of ups and downs in a stable system makes things \_\_\_\_\_.
11. A \_\_\_\_\_ cause of variation is not part of the system of common causes.

### DOWN

2. An aim in production is to shrink \_\_\_\_\_.
3. Control limits need to be \_\_\_\_\_ from pertinent data.
4. A control chart is the \_\_\_\_\_ talking to us.
6. When no indication of special cause is present, the process is said to be \_\_\_\_\_.
8. A point \_\_\_\_\_ the control limits is a signal.

(if you get stuck, see Chapter Eight of *The New Economics*)

